



# North Atlanta Primary Care

Healthcare the way it *should* be

## Patient Information Form

**All patients or responsible parties must complete this form and provide a picture ID and insurance card before seeing a provider.**

LAST NAME \_\_\_\_\_ FIRST NAME \_\_\_\_\_ M.I. \_\_\_\_\_

ADDRESS \_\_\_\_\_ APT/SUITE# \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

HOME PHONE \_\_\_\_\_ WORK/CELL PHONE \_\_\_\_\_ EMAIL ADDRESS \_\_\_\_\_

SSN \_\_\_\_\_ BIRTHDATE \_\_\_\_\_ GENDER (M) \_\_\_\_\_ (F) \_\_\_\_\_

PATIENT'S EMPLOYER \_\_\_\_\_ EMPLOYER'S PHONE \_\_\_\_\_

RACE  BLACK-NON HISPANIC  AMERICAN INDIAN/  
ALASKAN NATIVE  HISPANIC  ASIAN  WHITE-NON HISPANIC  OTHER

MARITAL STATUS  SINGLE  MARRIED  WIDOWED  DIVORCED  OTHER

PREFERRED LANGUAGE \_\_\_\_\_ REFERRAL SOURCE \_\_\_\_\_

EMERGENCY CONTACT NAME \_\_\_\_\_ PHONE \_\_\_\_\_

INSURANCE CARRIER \_\_\_\_\_ INSURED'S NAME \_\_\_\_\_

INSURED'S SSN \_\_\_\_\_ INSURED'S BIRTHDATE \_\_\_\_\_ RELATIONSHIP TO PATIENT \_\_\_\_\_

SECONDARY INSURANCE CARRIER \_\_\_\_\_ INSURED'S NAME \_\_\_\_\_

INSURED'S SSN \_\_\_\_\_ INSURED'S BIRTHDATE \_\_\_\_\_ RELATIONSHIP TO PATIENT \_\_\_\_\_

**If the patient is a minor, please complete the next two lines.**

FATHER'S NAME \_\_\_\_\_ PHONE \_\_\_\_\_

MOTHER'S NAME \_\_\_\_\_ PHONE \_\_\_\_\_

**IN ORDER TO MAINTAIN CONTINUITY OF CARE, I GIVE PERMISSION TO NORTH ATLANTA PRIMARY CARE TO RELEASE MY MEDICAL RECORDS TO ANY SPECIALISTS, HOSPITALS OR MEDICAL FACILITIES ASSOCIATED WITH MY CARE PLAN. I UNDERSTAND THAT NORTH ATLANTA PRIMARY CARE ABIDES BY HIPAA REGULATIONS AND THAT ONLY THE RECORDS PERTINENT TO THE VISIT WILL BE RELEASED.**

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

**WE UTILIZE PHYSICIAN'S ASSISTANTS IN THIS PRACTICE TO EXPAND YOUR OPPORTUNITY FOR SAME DAY HEALTHCARE. YOU HAVE THE RIGHT TO SEE A PHYSICIAN AT ANY TIME DURING YOUR VISIT. FULL PAYMENT IS DUE AT THE TIME OF SERVICE UNLESS YOU MAKE ARRANGEMENTS WITH THE BILLING OFFICE IN ADVANCE. WE FILE CLAIMS AS A COURTESY.**



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## Financial Policy

*This is an agreement between North Atlanta Primary Care and the Patient/Debtor names on this form.*

In this policy, the words "you", "your," and "yours" refer to the patient/debtor. The terms "we," "us," and "our" refer to North Atlanta Primary Care. The word "account" is where North Atlanta Primary Care posts charges and credits payments in the patient/debtor's name.

**Insurance.** We participate in most insurance plans, including Medicare. Knowing your insurance benefits is your responsibility. Please contact your insurance company with any questions you may have regarding your coverage.

**Proof of Insurance.** All patients must complete our demographic form before seeing the doctor. We must obtain a copy of your driver's license and current valid insurance to prove insurance. If you fail to provide us with the correct insurance card at the time of your appointment, you may have to pay the self-pay fees for the visit.

**Coverage Changes.** If your insurance changes, please notify us when you check-in for your appointment to help you receive your maximum benefit.

**Co-payment, Deductible, and Co-Insurance.** Your responsibility is to pay any deductible, co-pay, co-insurance, or any portion of the charge as contracted with your insurance company. If you do not pay your co-pay upon checking out from your visit, you will have a \$25.00 additional fee added to your account. Failure on our part to collect co-payments and deductibles from patients can be considered fraud. Please help us in upholding the law by paying your portion of the charges at each visit.

**Non – Covered Services.** Please be aware that some -and perhaps all – of the services you receive may be non-covered or not considered reasonable or necessary by Medicare or other insurers. You agree to pay any portion of the charges your insurance policy does not cover.

**Budget Plans.** The business office will arrange a budget plan for any large outstanding balances. You are required to leave a credit card on file for our office to charge on the specified date each month until you reach a zero balance.

**Claim Submission.** As a courtesy to you, we will submit your claims and assist in any way we can reasonably help get your claims paid. We will only file claims to your primary and secondary insurance policies; we do not file claims to tertiary plans. Your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Please be aware that your claim's balance is your responsibility whether or not your insurance company pays your claim. If your insurance company does not respond within 60 days, you are responsible for the remaining balance. Your insurance benefit is a contract between you and your insurance company; we are not a party to that contract.

**Payments.** Unless we approve other arrangements in writing, you are responsible for paying your balances within 30 days of rendered services. Once we send you a statement, the balance on your account is due and payable upon receipt.

**Non-Payment.** If your account is over 60 days past due, you will receive a letter stating that you have ten days to pay your account in full. Partial payments will not be accepted unless approved by us in writing. Please be aware that if a balance remains unpaid, we may refer your account to a collection agency. You may face discharge from the practice. If this occurs, we will notify you by standard or certified mail that you have 30 days to find alternative medical care. During those 30 days, our physician will only be able to treat you on an emergency basis.

**Missed Appointments/No-Show.** Our policy is to charge for missed appointments. If you do not show up for an appointment or do not cancel within 24 hours, there will be a missed appointment fee of \$25.00. These charges will be your responsibility and billed directly to you. Please help us serve you better by keeping your regularly scheduled appointment.

**Returned Checks.** There is a \$44 fee for returned checks. It is our policy not to accept personal checks for future appointments in this situation.

**Divorce.** In case of divorce or separation, the party responsible for the account prior to the divorce or separation remains responsible for this account. After a divorce or separation, the parent authorizing treatment for a child will be the parent responsible for those subsequent charges. If the divorce decree requires the other parent to pay all or part of the treatment cost, it is the authorizing parent's responsibility to collect from the other parent.

**Motor Vehicle Accident Claims.** Our policy is that we do not get involved with motor vehicle claims. All patients being seen regarding a motor vehicle accident will be self-pay and must file their own paperwork with any 3rd party company. We will, as a courtesy bill BCBS patients, as BCBS subrogates.

**Workers Compensation Claims.** If you are being seen in our office due to a work related injury, you must bring the first report of incident form, which should include the original injury date, your claim number and the claims address that we are to file these claims for you.

**ASF (Administrative Service Fees).** This may be paid annually at \$75 per year to cover all your administrative forms for one year. Or you may choose a "fee per form" status and fees will be assessed at the time the form is completed. Individual form fees range from \$10 to \$150. Examples of these forms are: *adoption forms, DOT/FAA physical forms, school/college physicals, work/school release, parking permit, FMLA, immunization records, computer generate forms, and biometric forms.*

**Effective Date.** Once you have signed this agreement, you agree to all the terms and conditions contained herein and the agreement will be in full force and effect.

*Please be aware we only verify that you have active insurance and we can file a claim on your behalf. Our office does not verify what your specific plan covers.*

Patient Name (Please Print): \_\_\_\_\_ Patient DOB: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Responsible Party Name (if not the patient): \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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## 2021 Privacy Practices Acknowledgement & HIPAA Authorization Form

On April 14, 2001, the Health Insurance Portability and Accountability Act became law, with an effective date of April 14, 2003. This law impacts on many aspects of the healthcare industry, and expands your rights as a patient to the protection of your Individually Identifiable Health Information (IIHI). We have posted a detailed policy letter on our web site (napc.md), which you are encouraged to read and download. Copies will be available, upon request, at your next visit.

### Our responsibility:

Our practice is dedicated to maintaining the privacy of your IIHI. In conducting our business, we will create electronic medical records regarding you and the treatment and services we provide to you. We are required by law to provide you with this important information concerning our procedures relative to the use of your IIHI and your rights as a patient to know as to how we will use or disclose your IIHI, your privacy rights in your IIHI, and our obligations concerning the use and disclosure of your IIHI.

We may use and disclose your Personal Healthcare Information (PHI) in the day-to-day operations of our offices as pertains to Treatment, Payment and Operations (TPO). This relates to the continuum of care between primary care givers and consulting physicians, as well as healthcare workers on our staff. We may be required to share your PHI with your insurance carrier as related to healthcare issues or payment events. Or we may use your PHI within our practice to evaluate our quality of care or conduct cost management or business planning activities.

Further, we may use your IIHI to contact you for medical purposes, or for appointment reminders; to inform you of certain treatment options or alternatives; or as may be requested or directed by you to release said information to family or care giving personnel.

We may, from time to time, be required to release your PHI as a result of federal or state mandate, or by competent legal directive.

### Your rights:

You have a right to request that we communicate with you in a certain manner or location, for example, appointment reminders at work or at home.

You have the right to request a restriction to use or disclose of your IIHI to certain individuals or entities.

You have the right to inspect or obtain a copy of the IIHI, less psychotherapy notes. This request must be made in writing.

You may ask to amend health information, if you believe that it is incorrect or incomplete, and you may ask for amendment of your PHI, subject to restrictions as established by the HIPAA law.

You have the right to request an accounting of the disclosures of your PHI, again, the request must be in writing.

This represents a summary of our legal mandate, with the details to be found in the published Policy Statement. You can be assured that we will make every attempt to honor your privacy, and to maintain our record of confidentiality. You may contact our office relative to any questions you may have regarding this new law.

**Bob Nicholls**  
**C.O.O**  
**HIPAA Compliance Officer**  
**770-442-1911**

### *I authorize the following individuals to have full access to my health information:*

Name (Please Print)	Relationship to Patient
Name (Please Print)	Relationship to Patient

*I, \_\_\_\_\_, received a copy of North Atlanta Primary Care Notice of Privacy Practices, and I, \_\_\_\_\_, give my permission for NAPC to leave any medical/lab information for me at the following phone numbers.*

Home#:	
Mobile#:	
Work #:	

Patient Name (Please Print): \_\_\_\_\_ Patient DOB: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Responsible Party Name (if not the patient): \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## Telemedicine and Virtual Visit Consent Form

**Purpose:** The purpose of this form is to obtain your consent to participate in a telemedicine consultation in connection with the following procedures and services:

**Nature of the Telemedicine Consult:**

- Your provider will discuss details of your medical history, examinations, x-rays, and tests through interactive video, audio, and telecommunication technology.
- A physical examination may take place.
- Your provider may take video, audio, or photo recordings of you during the procedure or service

**E-Visits:** A communication between a patient and their provider through an online patient portal

**Medical Information and Records:** All existing laws regarding your access to medical information and copies of your medical records still apply to telemedicine consultations. Please note, not all telecommunications are recorded and stored. Additionally, disseminating any patient-identifiable images or information for this telemedicine interaction to researchers or other entities shall not occur without your consent.

**Confidentiality:** Reasonable and appropriate efforts have been made to eliminate any confidentiality risks associated with telemedicine consultations. All existing confidentiality protections under federal and Georgia state law apply to information disclosed during this telemedicine consultation.

**Rights:** You may withhold or withdraw consent to the telemedicine consultation at any time without affecting your right to future care or treatment or risking the loss or withdrawal of any program benefits to which you would otherwise be entitled.

**Disputes:** You agree that any dispute arising from the telemedicine consult will be resolved in Georgia, and that GA law shall apply to all disputes.

**Risks, Consequences, and Benefits:** You are advised of all of the potential risks, consequences and benefits of telemedicine. Your health care provider discussed the information provided above with you. You had the opportunity to ask questions about the information presented on this form and the telemedicine consultation. All of your questions are answered, and you understand the written information provided above.

*I, \_\_\_\_\_, agree to participate in a telemedicine consultation or virtual visit for the procedures prescribed above.*

Patient Name (Please Print): \_\_\_\_\_ Patient DOB: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Responsible Party Name (if not the patient): \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_